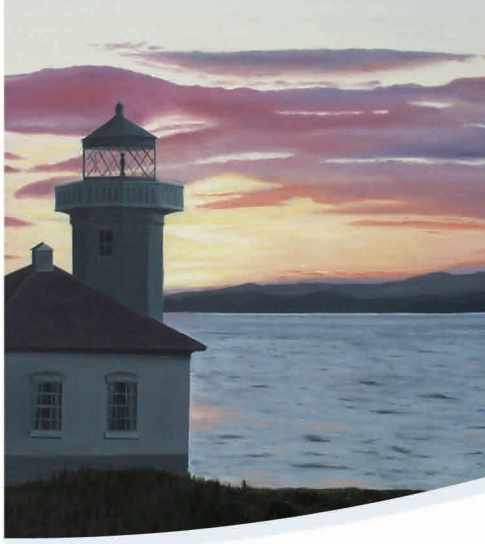
Agency Care Overview



INCOMING OPPORTUNITIES

Optional entry via Digital pen and paper forms including Fit to work forms etc.

Initial client enquiry

Candidate database, details, recruitment process, availability matrix etc.

Client information / opportunity

Service details, time bands, charge and pay information, business rules etc.

Candidate skills / availability matching to client requirements

Visual planner / rapid booking system

Offering work to applicable candidates

Automatically by SMS, fax or email

SMS

FAX

EMAIL

Acceptance of work by candidate

Candidate timesheet production

Client timesheet production

Confirmation of booking of work with client

Automatically by SMS, fax or email

SMS

FAX

EMAIL

Work confirmation

Manual Timesheet

Electronic logging

Digital pen and paper

Hours analysis for confirmed shifts and work

Invoice production, paper documents or e-billing

Global Report Generator

User definable management information

Any reporting tool

e.g. Crystal reports, Excel, Powerpoint, Microsoft data analyzer, Access etc...

Interface

PAYROLL

e.g. Northgate, Pegasus, Sage, Tempaid, Tempest etc...

e.g. Coldharbour Financials, CODA, Great Plains, Pegaus, Sage, Sun, Tempaid, Tempest etc...

Interface

ACCOUNTS AND/OR BACK OFFICE SYSTEMS

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COLDHARBOUR SYSTEMS