

DOMICILIARY CARE

PRODUCT FUNCTIONALITY

MATRIX



Carer information

- * Personal details
- * Skills and qualifications
- * Contact history
- * Availability matrix
- * Attachment of documents
- * Diary and alerts
- * Pay structure

Contract information

- * Billing profiles and information
- * Charge structure and invoice formats
- * Pay structure
- * Corporate contract rules set
- * Specific contracts for local authorities, private clients, commissioning teams etc.

Client information

- * Personal details
- * Multiple contract details
- * Visit history
- * Carer exclusions
- * Diary
- * Client care plan

Integration

- * Full integration to 3rd party accounting products
- * Full integration to industry standard payroll systems
- * Integration to electronic monitoring systems
- * Integration with data from digital pen and paper forms and applications

Visit information

- * Produce multiple visits from a single point of entry
- * Skill / qualifications required
- * Visit date / day / time / duration
- * Visit rotation and overall care plan rotation
- * Funding information
- * Carer searching and matching

Resource Planner

- * Highly visual and intuitive
- * Drag and drop for speed of allocation
- * Microsoft-style wizards to automate key tasks
- * 'At a glance' view of uncovered visits, availability, history and more
- * Automatic texting
- * Route analysis

Reporting

- * Industry standard comprehensive reporting
- * Standard reporting output to screen or printer in txt, xls and pdf formats
- * Enhanced and customised reporting via Global Report Generator.

Technology

- * For use with Windows 2000 and XP Pro workstations
- * Deployed using Windows Server platforms
- * Runs on Terminal Server for remote access
- * Hosted Services

Middleware

- * SMS text messaging
- * Postcode validation
- * Mapping software
- * Electronic monitoring
- * Timesheet scanning
- * PDA for out of hours cover
- * Digital pen and paper

